

MULTI-FACTOR AUTHENTICATION ON SACLOUD

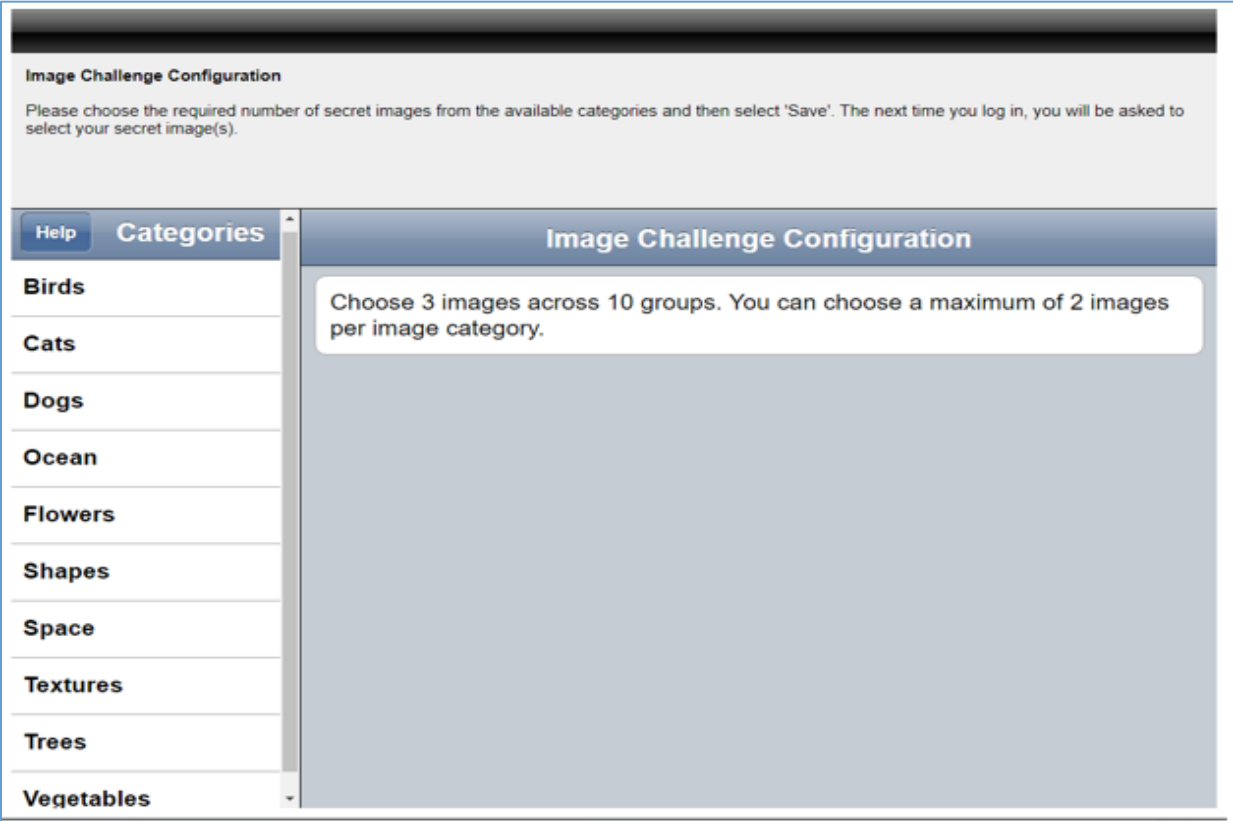
Starting November 1, 2021, SAUSD will be implementing Multi-factor Authentication (MFA) on SACloud (Unified Workspace) when accessing the platform outside SAUSD network. MFA allows the District to enhance our security on the SACloud (Unified Workspace) platform by asking staff to present two pieces of correct authentication before granting access. These two pieces are 1) username + password; 2) image selection

Note: MFA on SACloud is only for accessing SACloud outside SAUSD network. When accessing SACloud on school campus or District Office, you will not be asked to select a security image. Correct username and password still apply.

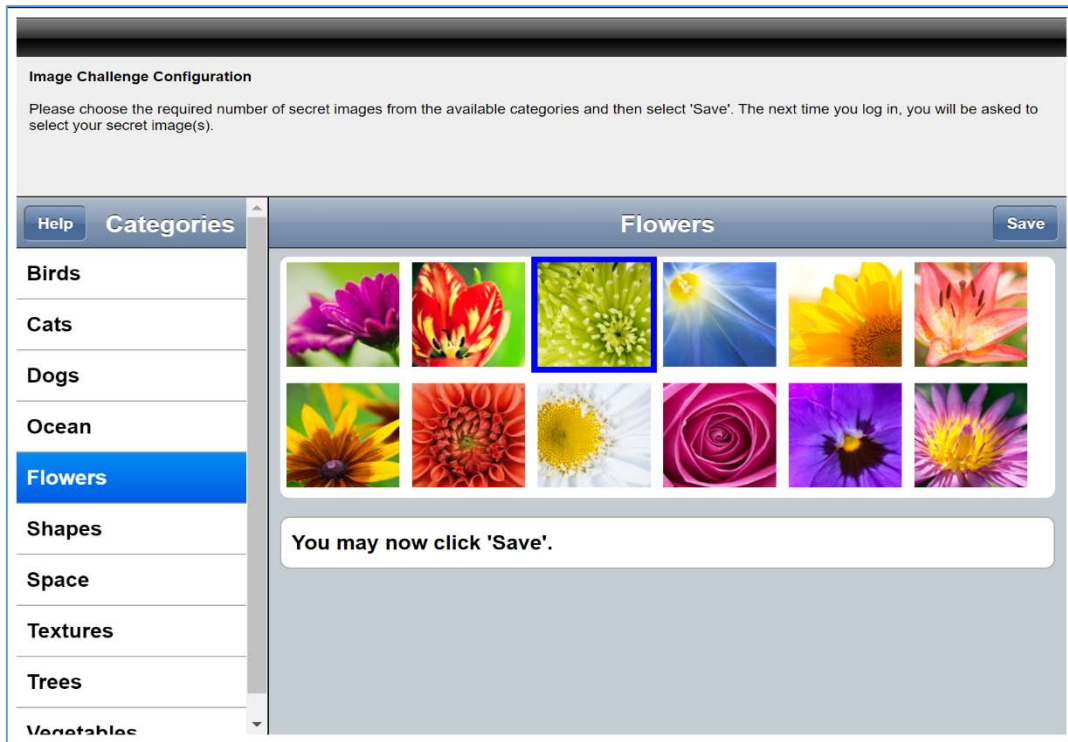
Image Selection

First time logging into SACloud on or after 11/1/2021, you will be prompted to select and complete image challenge setup.

Note: As below screenshot shows, please select 3 images across 10 groups, however, you can only choose a maximum of 2 images per image category

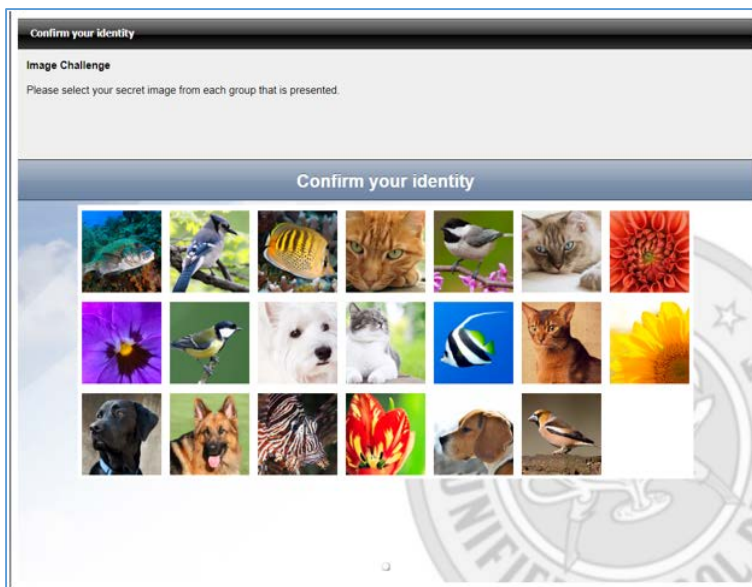


Select total 3 images across the 10 groups, click "Save" to complete the setup.



After Image Selection Setup

At your next login, you will need to select the correct image challenge as part of your SACloud login authentication.



Any questions about these setup, please call or e-mail TIS Helpdesk
Email: helpdesk.support@sausd.us Phone: (714)480-4741

