

System Requirements

Web Version: www.lexiacore5.com

Operating Systems and Browsers

MacOS

- 10.12+
- Chrome 64+, Safari 10+, Firefox 62+

Windows

- Windows 7+
- Chrome 64+, Edge 44+, Firefox 62+

Google Chrome OS

- 74+
- Chromebook, Chromebook Touchscreen

For all browsers and platforms

- Headsets (recommended)
- 1024x768 screen resolution (recommended)
- 4 GB RAM (recommended), 2 GB (minimum)
- Javascript must be enabled
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 15MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 6MB download occurs upon logging into the Core5 product.

iPad Version

- iPad 4+, iPad Mini 3+, iPad Air+, iPad Pro (iOS 10+)
- 1.9 GB storage space (1.65 GB for initial download)
- Persistent Internet connection (minimal bandwidth is used)

myLexia.com (the educator website)

Chrome 64+, Edge 44+, Firefox 62+, Safari 11+

myLexia for iOS

- iPhone, and iPod Touch with iOS 11.0+
- Apple Watch with watchOS 4.0+

Whitelisting, Firewall, Proxies, Content Filtering—Allow Access

https://*.mylexia.com

<http://www.lexiacore5.com>

[.salesforceliveagent.com](https://salesforceliveagent.com) (required only to use myLexia Support Chat)

Note: Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.

Note: support for the Classic version is limited to school year 2019-20, for current sites and accounts.

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iPad Version (version 4.0 only)

- iPad 4+, iPad Mini 3+, iPad Air+, iPad Pro (iOS 10+)
- 1.9 GB storage space (1.65 GB for initial download)

iPad Version (version 2.9 only)

- iPad 2+, iPad Mini 3+, iPad Air+, iPad Pro (iOS 9+)
- 1 GB storage space (1.8 GB for initial download)

————— Persistent Internet connection required for both iPad versions (minimal bandwidth is used) —————

Local Install Version* (version 2.8 only)

- **MacOS X** 10.9 or higher
- **Windows** 7+

*This version is no longer being updated; the 2019-2020 school year is the last year supported.

For all platforms

- 750 MB hard drive space
- 1024x768 screen resolution (recommended)
- Persistent Internet connection (minimal bandwidth is used)
- 1 GB RAM (recommended), 512 MB (minimum)

Android Version* (version 2.8 only)

- Android 4.4.2 and above
- 900 MB storage space
- Persistent Internet connection (minimal bandwidth is used)

*Android support is limited to these devices: Samsung Galaxy Tab S2, Google Pixel C and Google Nexus 7" (2012 and 2013) and 10". The device must be able to access the Google Play Store; for this reason, Kindles cannot use the Core5 app for Android.

myLexia.com (the educator website)

Chrome 64+, Edge 44+, Firefox 62+, Safari 11+

myLexia for iOS

- iPhone, and iPod Touch with iOS 11.0+
- Apple Watch with watchOS 4.0+

Whitelisting, Firewall, Proxies, Content Filtering—Allow Access

https://*.mylexia.com

<http://www.lexiacore5.com> (not required to be whitelisted for use of the local install version)

[.salesforcsliveagent.com](https://salesforcsliveagent.com) (required only to use myLexia Support Chat)

Note: Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.