

# 2024 - 2025 BENEFITS



## Certificated COBRA



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## MEDICARE PART D NOTICE

If you (and/or your dependents) have Medicare or will become eligible for Medicare in the next 12 months, a federal law gives you more choices about your prescription drug coverage. Please see the Important Plan Information section for more details.



## GETTING STARTED

### **2024 - 2025 BENEFITS**

July 1, 2024  
through  
June 30, 2025

Whether you're enrolling in benefits for the first time, nearing retirement, or somewhere in between, Santa Ana Unified School District supports you with benefit programs and resources to help you thrive today and prepare for tomorrow.

This guide provides an overview of your healthcare coverage, life, disability, and more.

You'll find tips to help you understand your medical coverage, save time and money on healthcare, reduce taxes, and balance your work and home life. Review the coverage and tools available to you to make the most of your benefits package.



# WHO'S ELIGIBLE FOR BENEFITS?



You are eligible to participate in our COBRA plans if you meet the qualifications specified in your COBRA notifications. COBRA notifications are automatically generated and sent to each qualified participant.

## Eligible dependents

- Legally married spouse.
- Domestic Partner with proof of a Declaration of Domestic Partnership filed with the California State Secretary. Any premiums paid for by SAUSD for your domestic partner will be deducted on an after-tax basis.
- Natural, adopted or stepchildren, or children of a domestic partner up to age 26.
- Children over age 26 who are disabled and depend on you for support.
- Children named in a Qualified Medical Child Support Order (QMCSO).

For additional information, please refer to the benefit booklets for each benefit.

## Who is not eligible

Members who are not eligible for coverage include (but are not limited to):

- Parents, grandparents, and siblings.

# OPEN ENROLLMENT



Open Enrollment is a once-a-year opportunity to review your benefit choices, change plans, add or drop dependents, and enroll or re-enroll in Flexible Spending Accounts. After Open Enrollment ends, you cannot change your benefit elections until the next Open Enrollment in 2025, unless you experience an eligible life event.

**Open Enrollment begins:**

**May 13, 2024 through May 24, 2024.**

Any changes made during OE will be effective on July 1, 2024.

## Do I need to enroll?

If you do not have any changes to make to your 2024 -2025 benefits, **no action is required**. You only need to fill out a form for Open Enrollment, if you would like to change your benefits.

## What's new or changing

Our current benefit program will continue into the 2024 – 2025 school year with no changes to your medical benefits. Both dental plans will now cover implants at 50%. While your benefits aren't changing, you may have had some major life changes. Do your current choices still meet your needs? Review this benefits guide to understand your coverage options. Include your spouse or partner in the review if they have input into your family's benefits decisions.

# CHANGING YOUR BENEFITS

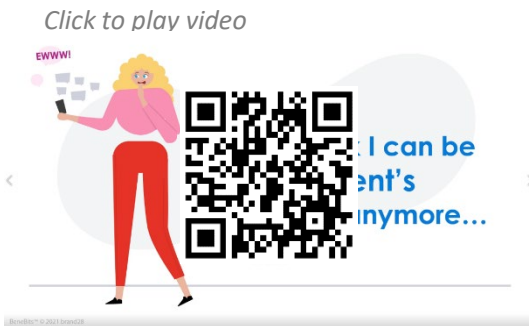
Outside of open enrollment, you may be able to enroll or make changes to your benefit elections if you have a big change in your life, including:

- Change in legal marital status
- Change in number of dependents or dependent eligibility status
- Change in employment status that affects eligibility for you, your spouse, or dependent child(ren)
- Change in residence that affects access to network providers
- Change in your health coverage or your spouse's coverage due to your spouse's employment
- Change in an individual's eligibility for Medicare or Medicaid
- Court order requiring coverage for your child
- "Special enrollment event" under the Health Insurance Portability and Accountability Act (HIPAA), including a new dependent by marriage, birth or adoption, or loss of coverage under another health insurance plan
- Event allowed under the Children's Health Insurance Program (CHIP) Reauthorization Act (you have 60 days to request enrollment due to events allowed under CHIP)

You must submit your change within 30 days after the event.

## THREE RULES APPLY TO MAKING CHANGES TO YOUR BENEFITS DURING THE YEAR:

1. Any change you make must be consistent with the change in status.
2. You must make the change within 30 days of the date the event occurs.
3. All proper documentation is required to cover dependents (marriage certificates, birth certificates, etc.).



## LIFE HAPPENS

A change in your life may allow you to update your benefit choices. Watch the video for a quick take on your options.



# HEALTHCARE

# MAKE TIME FOR HEALTH

## OUR COMMITMENT

We believe that our employees should have access to healthcare coverage that promotes preventive care and helps cover the cost of illness.

Eligible employees and their eligible dependents can enroll in medical, dental, and vision coverage through the SAUSD benefits program.

## Medical

We offer 4 medical plans. Preventive care is fully covered under all plans if obtained in-network. Your costs for other services will depend on which plan you choose. Review the network provider information and out-of-pocket costs such as deductible, coinsurance and prescription drugs so you can choose the best fit for your health concerns and budget.

## Dental

Some people don't like going to the dentist, but no one likes big dental bills. Regular checkups and cleanings are fully covered and can identify issues before they become serious. And if you do need dental services, insurance helps cover the cost for fillings, gum disease, orthodontia, and more.

## Vision

An eye exam can uncover health conditions you may not know you have, such as glaucoma, or even high blood pressure. Our vision plan help cover the cost of eye exams, eyeglasses, and contact lenses to ensure you're seeing and feeling your best.

# MEDICAL HMO COVERAGE

Medical coverage provides you with benefits that keep you healthy like Preventive care screenings and access to urgent care. It also provides important financial protection if you have a serious medical condition. The following chart shows the medical HMO plans offered to SAUSD COBRA subscribers. You always pay the deductible and copayment (\$).

	HMO Plans		
	Blue Shield Trio ACO HMO	Blue Shield Access+ HMO	Kaiser Permanente HMO
<b>Calendar Year Deductible<sup>1</sup></b>	None	None	None
<b>Calendar Year Out-of-Pocket Maximum<sup>1</sup></b>			
Individual	\$2,000	\$2,000	\$1,500
Family	\$4,000	\$4,000	\$3,000
<b>Office Visit</b>			
Primary Care	\$20 copay	\$20 copay	\$20 copay
Specialist	\$20 copay	\$20 copay (\$30 copay self-referral)	\$20 copay
<b>Preventive Services</b>	No Charge	No Charge	No Charge
<b>Chiropractic</b>	\$10 copay (up to 30 visits per year)	\$10 copay (up to 30 visits per year)	Not Covered
<b>Lab and X-ray</b>	No Charge	No Charge	No Charge
<b>Urgent Care</b>	\$20 copay	\$20 copay	\$20 copay
<b>Emergency Room</b>	\$150 copay (waived if admitted)	\$150 copay (waived if admitted)	\$150 copay (waived if admitted)
<b>Inpatient Hospitalization</b>	\$250 copay per admission	\$250 copay per admission	\$250 copay per admission
<b>Outpatient Surgery</b>	No charge	No Charge	\$20 copay per admission
<b>PRESCRIPTION DRUGS</b>	Express Scripts		Kaiser Pharmacy
<b>Calendar Year Deductible</b>	\$150 per person (for brand name Rx)	\$150 per person (for brand name Rx)	None
<b>Out-of-Pocket Maximum</b>			
Individual	\$4,600	\$4,600	Combined with Medical
Family	\$9,200	\$9,200	
<b>Pharmacy</b>			
Generic	\$10 copay	\$10 copay	\$10 copay
Preferred Brand Name	\$25 copay (after Rx deductible)	\$25 copay (after Rx deductible)	\$20 copay
Non-Preferred Brand Name	\$40 copay (after Rx deductible)	\$40 copay (after Rx deductible)	Not Covered
Specialty	20% (\$100 max)	20% (\$100 max)	\$20 copay
Supply Limit	30 days	30 days	30 days
<b>Mail Order</b>			
Generic	\$20 copay	\$20 copay	\$20 copay
Preferred Brand Name	\$50 copay (after Rx deductible)	\$50 copay (after Rx deductible)	\$40 copay
Non-Preferred Brand Name	\$80 copay (after Rx deductible)	\$80 copay (after Rx deductible)	Not Covered
Supply Limit	90 days	90 days	100 Days

<sup>1</sup>Deductibles and out-of-pocket maximums accumulate on a calendar year from January 1 – December 31.



# MEDICAL PPO COVERAGE

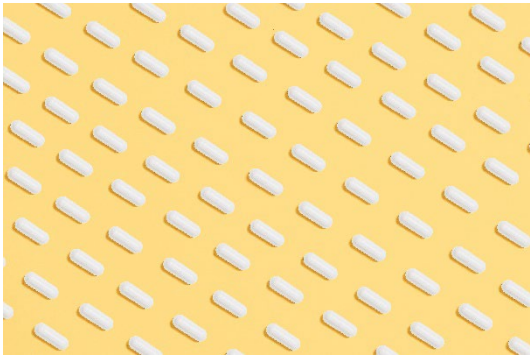
Medical coverage provides you with benefits that keep you healthy like Preventive care screenings and access to urgent care. It also provides important financial protection if you have a serious medical condition. The following chart shows the medical PPO plan offered to SAUSD COBRA subscribers. You always pay the deductible and copayment (\$). The coinsurance (%) shows what the plan pays after the deductible.

	Blue Shield PPO	
	In-Network	Out-of-Network
<b>Calendar Year Deductible<sup>1</sup></b> Individual Family	\$300 \$600	\$600 \$1,200
<b>Calendar Year Out-of-Pocket Maximum<sup>1</sup></b> Individual Family	\$2,800 \$5,600	\$4,600 \$9,200
<b>Office Visit</b> Primary Care Specialist	\$20 copay \$20 copay	Plan pays 60% <sup>2</sup> Plan pays 60% <sup>2</sup>
<b>Preventive Services</b>	Plan pays 100%	Not Covered
<b>Chiropractic</b> (up to 50 visits/year)	Plan pays 80% <sup>2</sup>	Plan pays 60% <sup>2</sup>
<b>Lab and X-ray</b>	Plan pays 80% <sup>2</sup>	Plan pays 60% <sup>2</sup>
<b>Urgent Care</b>	\$20 copay	Plan pays 60%
<b>Emergency Room</b>	\$150 copay (waived if admitted) +20% physician services fee <sup>4</sup>	\$150 copay (waived if admitted) +20% physician services fee <sup>4</sup>
<b>Inpatient Hospitalization</b>	Plan pays 80% <sup>2</sup>	Plan pays 60% <sup>2</sup>
<b>Outpatient Surgery</b>	Plan pays 80% <sup>2</sup>	Plan pays 60% <sup>2</sup>
<b>PRESCRIPTION DRUGS (Express Scripts)</b>		
<b>Calendar Year Deductible</b>	\$150 per person	Not Applicable
<b>Out-of-Pocket Maximum</b> Individual Family	\$3,800 \$7,600	Not Applicable Not Applicable
<b>Retail- 30 Day Supply</b> Generic Preferred Brand Name Non-Preferred Brand Name	\$10 copay \$25 copay <sup>2</sup> \$40 copay <sup>2</sup>	Not Covered Not Covered Not Covered
<b>Mail Order- 90 Day Supply</b> Generic Preferred Brand Name Non-Preferred Brand Name	\$20 copay \$50 copay <sup>2</sup> \$80 copay <sup>2</sup>	Not Covered Not Covered Not Covered

<sup>1</sup>Deductibles and out-of-pocket maximums accumulate on a calendar year from January 1 – December 31.

<sup>2</sup>After deductible.

# PRESCRIPTION DRUGS – Express Scripts (Blue Shield Only)



## **EXPRESS SCRIPTS APP**

You can also use the Express Scripts pharmacy mobile app to search for providers. Download from the App Store or Google Play.

Blue Shield members have access to prescription drug coverage through Express Scripts. Below is some information to keep in mind regarding this coverage:

## **Advantage Plus Utilization Management Program**

Express Scripts uses these strategies to help manage the high-cost and high-utilization of specialty and non-specialty medications. Employees may be required to participate in the following programs when filling their prescriptions.

### **Drug Quantity Management**

Drug quantity management is required medications prescribed “as needed” for which the days of supply cannot be inferred from the prescription (migraine medications, inhalers, creams, and ointments).

### **Step-Therapy**






Step-therapy is required for most non-specialty drugs, including therapies for diabetes, high-blood pressure, depression and ulcers.

### **Prior Authorization**

Prior authorization is required for most specialty drugs. To ensure safe and appropriate use of medications, prior authorization may apply for certain medications. For definitions on what each of these mean, please refer to the Glossary section.

# KNOW WHERE TO GO

Where you get medical care can have a significant impact on the cost. Here's a quick guide to help you know where to go, based on your condition, budget, and time.

Type	Appropriate for	Examples	Access	Cost
<b>Nurseline</b> 	Quick answers from a trained nurse	<ul style="list-style-type: none"> <li>Identifying symptoms</li> <li>Decide if immediate care is needed</li> <li>Home treatment options and advice</li> </ul>	24/7	\$
<b>Online visit</b> 	Many non-emergency health conditions	<ul style="list-style-type: none"> <li>Cold, flu, allergies</li> <li>Headache, migraine</li> <li>Skin conditions, rashes</li> <li>Minor injuries</li> <li>Mental health concerns</li> </ul>	24/7	\$
<b>Office visit</b> 	Routine medical care and overall health management	<ul style="list-style-type: none"> <li>Preventive care</li> <li>Illnesses, injuries</li> <li>Managing existing conditions</li> </ul>	Office Hours	\$\$
<b>Urgent care, walk-in clinic</b> 	Non-life-threatening conditions requiring prompt attention	<ul style="list-style-type: none"> <li>Stitches</li> <li>Sprains</li> <li>Animal bites</li> <li>Ear-nose-throat infections</li> </ul>	Office Hours, or up to 24/7	\$\$\$
<b>Emergency room</b> 	Life-threatening conditions requiring immediate medical expertise	<ul style="list-style-type: none"> <li>Suspected heart attack or stroke</li> <li>Major bone breaks</li> <li>Excessive bleeding</li> <li>Severe pain</li> <li>Difficulty breathing</li> </ul>	24/7	\$\$\$\$\$

# DENTAL PPO COVERAGE

SAUSD gives you a choice of two dental PPO plans. When you enroll in a Delta Dental DPPO plan, you have the choice of visiting any dentist you choose, including in-network preferred providers and non-network premier providers. Members receive the highest level of benefits when they visit an in-network preferred provider.

Contact Delta Dental at (866) 499-3001 or visit their website at [www.deltadentalins.com](http://www.deltadentalins.com) to find to provider near you.

	Delta Dental Incentive DPPO		Delta Dental Network DPPO	
	In-Network	Out-of-Network	In-Network	Out-of-Network
<b>Annual Deductible</b>	None	\$25 per person \$75 per family (waived for diagnostic and preventative)	None	None
<b>Annual Plan Maximum</b>	\$2,000 per person	\$1,500 per person	\$2,250 per person	\$1,200 per person
<b>Waiting Period</b>	None	None	None	None
<b>Diagnostic &amp; Preventive</b>	Plan pays 70-100%	Plan pays 70-100%	Plan pays 100%	Plan pays 50%
<b>Basic Services</b> Fillings Root Canals	Plan pays 70-100%	Plan pays 70-100%	Plan pays 100%	Plan pays 50%
<b>Major Services</b> Prosthodontics Implants Other Major Services	Plan pays 50% Plan pays 50% Plan pays 70-100%	Plan pays 50% Plan pays 50% Plan pays 70-100%	Plan pays 50% Plan pays 50% Plan pays 100%	Plan pays 50% Plan pays 50% Plan pays 50%
<b>Orthodontia</b> Adults and Dependent Children	Plan pays 50%	Plan pays 50%	Plan pays 50%	Plan pays 50%
<b>Ortho Lifetime Max</b>	\$500	\$500	\$1,500	\$1,500

## Monthly Rates for Certificated COBRA subscribers

	Incentive DPPO	Network DPPO
<b>Single</b> Cost for Employee only	\$54.72	\$45.82
<b>Two-Party</b> Cost for Employee +1 dependent	\$152.10	\$127.37
<b>Family</b> Cost for Employee +2 or more dependents	\$206.90	\$173.25



# DENTAL HMO COVERAGE

Delta Care is a dental HMO plan and automatically assigns you and your dependents a dentist when you enroll. You can always change your dentist by calling Delta Care at (800) 422-4234 and letting them know the office you prefer within their DHMO network.

	Delta Care USA DHMO
<b>Annual Deductible</b>	None
<b>Annual Plan Maximum</b>	Unlimited
<b>Waiting Period</b>	None
<b>Diagnostic &amp; Preventive</b>	\$0 - \$45 copay
<b>Basic Services</b> Fillings Root Canals	Plan pays 100% \$45 - \$205 copay
<b>Prosthodontics</b>	\$0 - \$195 copay
<b>Major Services</b>	\$0 - \$195 copay
<b>Orthodontia</b> Child – up to age 19 Adult – over 19	\$1,700 \$1,900 copay*
<b>Ortho Lifetime Max</b>	Unlimited

\*copay covers up to 24 months of active treatment

## Monthly Rates for Certificated COBRA subscribers

<b>Single</b> Cost for Employee only	\$18.45
<b>Two-Party</b> Cost for Employee +1 dependent	\$30.44
<b>Family</b> Cost for Employee +2 or more dependents	\$44.99

# VISION

All SAUSD COBRA subscribers and family members enrolled in our medical plans, including Kaiser members, will receive vision benefits from Vision Service Plans (VSP). Routine vision exams are important, not only for correcting vision but because they can detect other serious health conditions.

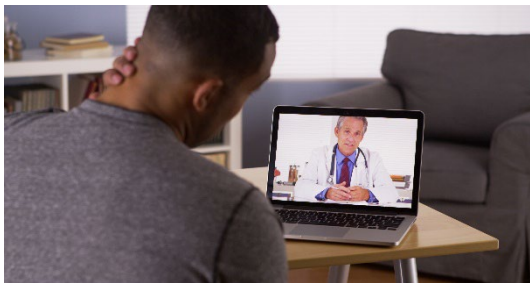
VSP has a large network of optometrist you can choose from for your vision needs. Visit [www.vsp.com](http://www.vsp.com) to find a VSP provider near you.

	VSP Vision Plan	
	In-Network	Out-of-Network
<b>Exams</b> Benefit Frequency	\$15 copay Once every 12 months	\$45 copay Once every 12 months
<b>Eyeglass Lenses</b> Single Vision Lens Bifocal Lens Trifocal Lens Frequency	Plan pays 100% Plan pays 100% Plan pays 100% Once every 12 months	Plan pays up to \$30 Plan pays up to \$50 Plan pays up to \$65 Once every 12 months
<b>Lenses Enhancements</b> Standard Progressive Premium Progressive Custom Progressive Frequency	Plan pays 100% \$95 - \$105 copay \$150 - \$175 Once every 12 months	Plan pays up to \$50 Not Covered Not Covered Once every 12 months
<b>Frames</b> VSP Select frames VSP featured frames Costco frames Frequency	Plan pays up to \$150* Plan pays up to \$170* Plan pays up to \$80 Once every 24 months	Plan pays up to \$70 Not Applicable Not Applicable Once every 24 months
<b>Contacts (Elective)</b> Contact Allowance Fitting and Evaluation Frequency	Plan pays up to \$150 \$0 - \$60 copay Once every 12 months	Plan pays up to \$105 Not Applicable Once every 12 months

\*20% savings on amount over allowance



# WHEN YOU NEED CARE NOW



## GET THE CARE YOU NEED

Teladoc Health doctors can treat many medical conditions, including:

- Cold & flu symptoms
- Allergies
- Sinus problems
- Urinary tract infection
- Respiratory infection
- Skin problems
- And more!

## Blue Shield Members - Teladoc

### Talk to a doctor anytime

Teladoc Health gives you 24/7/365 access to U.S. board-certified doctors through the convenience of phone, video or mobile app visits. It's an affordable alternative to costly urgent care and ER visits when you need care now.

### Meet our doctors

Teladoc Health is simply a new way to access qualified doctors. All Teladoc Health doctors:

- Are practicing PCPs, pediatricians, and family medicine physicians
- Average 20 years' experience
- Are U.S. board-certified and licensed in your state
- Are credentialed every three years, meeting NCQA standards

### When should you use Teladoc Health?

Teladoc Health does not replace your primary physician. It is a convenient and affordable option for quality care.

- When you need care now
- If you're considering the ER or urgent care for a non-emergency
- When on vacation, a business trip or away from home
- For short-term prescription refills

### Teladoc Health

[Teladoc.com/bsc](https://www.teladoc.com/bsc)

800-Teladoc

## Kaiser Permanente Members

Get care from a doctor where they are. If you have a minor health condition or need a follow-up, you may be able to talk to a doctor by video or phone.

You need an in-person appointment and need to register on kp.org before you can receive a video or phone appointment.

### Kaiser Member Services

Monday through Friday

7am to 7pm

833-574-2273

# EMPLOYEE ASSISTANCE PROGRAM (EAP)



## CONTACT THE EAP

**Blue Shield Life Referrals 24/7**  
**800-985-2405**

**Kaiser Behavioral Health  
Hotline**  
**800-900-3277**

**Kaiser Wellness Coaching**  
**866-862-4295**

## Wellness Resources & Discounts

Throughout the years, SAUSD collaborates with various wellness vendors such as Gemini Timing for the 5k walk/run, Feet First and their Amazing Race, and HealthyWage with their team challenges. Visit the employee wellness website at [www.sausd.us/ahealthieru](http://www.sausd.us/ahealthieru) for more resources and event information.

## Blue Shield Life Referrals 24/7

Because we want our employees to have a well-balanced life, Blue Shield members will receive EAP benefits through Blue Shield's Life Referrals 24/7 program. This program provides referrals to professional counselors for up to 3 free face-to-face confidential visits every 6-months and live 60-minutes telephone consultations.

You can access this program 24 hours, 365 days to help you resolve emotional, health, family and work issues.

This benefit is included in your Blue Shield medical plan and is available to all household members

Best of all, contacting the EAP is completely confidential, free and available to any member of your immediate household.

## Kaiser Behavioral Health

Kaiser takes care of the whole you. Your personal physician coordinates your care with a mental health specialist, or team, that can diagnose mental health issues that affect your health and well-being.

Depending on your needs, you can choose from a wide range of services:

- Call or email your doctor
- Make non-urgent appointments
- Make therapy appointments
- Make counseling appointments
- Talk to an advice nurse
- Speak with a wellness coach
- Enroll to take a class

## Blue Shield Perks

Visit [www.blueshieldca.com/sausd](http://www.blueshieldca.com/sausd) to access a hospital comparison tool, symptom checker, condition management information and resources, along with information specific to your health. Blue shield also offers various discounts including gym memberships. Register with Blue Shield online for additional wellness resources.

## Kaiser Perks

Visit [kp.org](http://kp.org) to access information on living healthy, managing conditions and diseases, and to obtain information about natural medicines and remedies. Kaiser also offers customized plans for healthier living, classes, and various specialty health services. Visit [www.kp.org/choosehealthy](http://www.kp.org/choosehealthy) for more information about available services including various discounts.



# TURNING 65? UNDERSTAND YOUR MEDICARE OPTIONS



**Alliant Medicare Solutions is a no cost service available to you, your family members, and friends nearing age 65.**

*Alliant Medicare Solutions is provided by Insuractive LLC, a Nebraska resident insurance agency. Insuractive LLC is wholly owned by Alliant Insurance Services, Inc.*

**Whether you retire or continue to work, choosing the right healthcare option is an important decision when you reach age 65**

Most people become eligible for Medicare at age 65. When that happens, you'll probably have some time-sensitive decisions to make, based on your individual situation.

## **Introducing Alliant Medicare Solutions**

Medicare can be complicated. Figuring out the rules—not to mention how Medicare works with or compares to your employer-provided medical coverage—can be a headache. That's why we are offering Alliant Medicare Solutions. The licensed insurance agents at AMS can help you understand Medicare, what is and isn't covered, and how to choose the best coverage for your situation.

## **How does it work?**

1. Call Alliant Medicare Solutions at **(877) 888-0165** to speak to a licensed insurance agent. Have your current medical coverage information available when you call.
2. Discuss with Alliant Medicare Solutions your existing insurance coverage, your Medicare options, and which of those plans might work the best for you.
3. If Medicare is the best option, Alliant Medicare Solutions helps you enroll immediately or emails policy materials for you to review and enroll at a later date.



In this section, you'll find important plan information, including:

- Your benefit contributions
- Contact information for our benefit carriers and vendors
- A Benefits Glossary to help you understand important insurance terms
- A summary of the health plan notices you are entitled to receive annually, and where to find them

# RATES SUMMARY

All SAUSD employees pay for their medical insurance coverage. Be sure to look at the appropriate chart for your specific rates.

The total amount that you pay for your benefits coverage depends on the plans you choose, how many dependents you cover, and for medical coverage, how much you earn. Your healthcare costs are deducted from your pay on a pre-tax basis — before federal, state, and social security taxes are calculated — so you pay less in taxes.

Rates are effective July 1, 2024 through June 30, 2025

Monthly Rates for Certificated COBRA Subscribers							
Medical Rates				Dental Rates			
Blue Shield Access+ HMO	Blue Shield PPO	Blue Shield Trio ACO HMO	Kaiser Permanente HMO	Delta Care USA DHMO	Delta Dental Incentive DPPO	Delta Dental Network DPPO	
Single (Cost for Employee only coverage)							
Total Plan Cost	\$952.14	\$1,085.00	\$667.41	\$775.71	\$18.13	\$53.13	\$44.49
Two-Party (Cost for Employee +1 Dependent coverage)							
Total Plan Cost	\$1,971.27	\$2,225.08	\$1,380.63	\$1,547.83	\$29.92	\$147.67	\$123.67
Family (Cost for Employee +2 or more dependents coverage)							
Total Plan Cost	\$2,837.74	\$3,808.98	\$1,988.48	\$2,193.76	\$44.22	\$200.87	\$168.19

# PLAN CONTACTS

If you need to reach our plan providers, here is their contact information:

Plan Type	Provider	Phone Number	Website	Group #
Medical	Blue Shield of California	Trio members 855-747-5800 Access+ & PPO members 800-393-6130	www.blueshieldca.com/sausd	W0051532
Medical	Kaiser Permanente	833-574-2273	www.kp.org	132731
Dental	Delta Dental	866-499-3001 – DPPO 800-422-4234 - DHMO	Deltadentalins.com	06637
Vision	VSP	800-877-7195	www.vsp.com	30098994
Pharmacy	Express Scripts – BS members only	877-474-1136	www.express-scripts.com	4117379
Voluntary Benefits	American Fidelity	800-365-9180	www.americanfidelity.com	
Supplemental Cancer Insurance	Washington National (American Fidelity)	888-754-3406	www.washingtonnational.com	
Wellness - Blue Shield members only	Blue Shield Heal	844-644-4325	Getheal.com	W0051532
Wellness – Kaiser members only	Kaiser Wellness Coaching	866-862-4295	www.kp.org/coaching	132731
EAP- Blue Shield members only	Blue Shield Life Referrals 24/7	800-985-2405	www.blueshieldca.com/sausd	W0051532
EAP– Kaiser members only	Kaiser Behavioral Health	800-900-3277	www.kp.org	132731
Telemedicine - Blue Shield members only	Teladoc	800-835-2362	Member.Teladoc.com/bsc	W0051532
Medicare Services	Alliant Medicare Solutions	877- 888-0165	N/A	N/A
Employee Union for eligible Classified personnel	C.S.E.A	714-532-3766	www.csea.com/web	
Employee Union for eligible Certificated personnel	S.A.E.A	714-542-6758	www.santaanaeducators.com	
Employee retirement system for Certificated personnel	S.T.R.S	800-228-5453	www.calstrs.com	
Third party administrator of additional retirement accounts	Schools First	714-258-4000	www.schoolsfirst.org	



# GLOSSARY

## -A-

### **AD&D Insurance**

An insurance plan that pays a benefit to you or your beneficiary if you suffer from loss of a limb, speech, sight, or hearing, or if you have a fatal accident.

### **Allowed Amount**

The maximum amount your plan will pay for a covered healthcare service.

### **Ambulatory Surgery Center (ASC)**

A healthcare facility that specializes in same-day surgical procedures such as cataracts, colonoscopies, upper GI endoscopy, orthopedic surgery, and more.

### **Annual Limit**

A cap on the benefits your plan will pay in a year. Limits may be placed on particular services such as prescriptions or hospitalizations. Annual limits may be placed on the dollar amount of covered services or on the number of visits that will be covered for a particular service. After an annual limit is reached, you must pay all associated health care costs for the rest of the plan year.

## -B-

### **Beneficiary**

The person (or persons) that you name to be paid a benefit should you die. Beneficiaries are requested for life, AD&D, and retirement plans. You must name your beneficiary in advance.

### **Brand Name Drug**

A drug sold under its trademarked name. For example, Lipitor is the brand name of a common cholesterol medicine.

## -C-

### **COBRA**

A federal law that may allow you to temporarily continue healthcare coverage after your employment ends, based on certain qualifying events. If you elect COBRA (Consolidated Omnibus Budget Reconciliation Act) coverage, you pay 100% of the premiums, including any share your employer used to pay, plus a small administrative fee.

### **Claim**

A request for payment that you or your health care provider submits to your healthcare plan after you receive services that may be covered.

### **Coinsurance**

Your share of the cost of a healthcare visit or service. Coinsurance is expressed as a percentage and always adds up to 100%. For example, if the plan pays 70%, your coinsurance responsibility is 30% of the cost. If your plan has a deductible, you pay 100% of the cost until you meet your deductible amount.

### **Copayment**

A flat fee you pay for some healthcare services, for example, a doctor's office visit. You pay the copayment (sometimes called a copay) at the time you receive care. In most cases, copays do not count toward the deductible.

## -D-

### **Deductible**

The amount of healthcare expenses you have to pay for with your own money before your health plan will pay. The deductible does not apply to preventive care and certain other services.

Family coverage may have an **aggregate** or **embedded** deductible. Aggregate means your family must meet the entire family deductible before any individual expenses are covered. Embedded means the plan begins to make payments for an individual member as soon as they reach their individual deductible.

### **Dental Basic Services**

Services such as fillings, routine extractions and some oral surgery procedures.

**Dental Diagnostic & Preventive** Generally includes routine cleanings, oral exams, x-rays, and fluoride treatments. Most plans limit preventive exams and cleanings to two times a year.

### **Dental Major Services**

Complex or restorative dental work such as crowns, bridges, dentures, inlays and onlays.

### **Dependent Care Flexible Spending Account (FSA)**

An arrangement through your employer that lets you pay for eligible child and elder care expenses with tax-free dollars. Eligible expenses include day care, before and after-school programs, preschool, and summer day camp for children under age 13. Also included is care for a spouse or other dependent who lives with you and is physically incapable of self-care.

## -E-

### **Eligible Expense**

A service or product that is covered by your plan. Your plan will not cover any of the cost if the expense is not eligible.

### **Excluded Service**

A service that your health plan doesn't pay for or cover.

## -F-

### **Formulary**

A list of prescription drugs covered by your medical plan or prescription drug plan. Also called a drug list.

## -G-

### **Generic Drug**

A drug that has the same active ingredients as a brand name drug but is sold under a different name. For example, Atorvastatin is the generic name for medicines with the same formula as Lipitor.

## -H-

### **Healthcare Flexible Spending Account (FSA)**

A health account through your employer that lets you pay for many out-of-pocket medical expenses with tax-free dollars. Eligible expenses include insurance copayments and deductibles, qualified prescription drugs, insulin, and medical devices, and some over-the-counter items.

# GLOSSARY

## -I-

### **In-Network**

In-network providers and services contract with your healthcare plan and will usually be the lowest cost option. Check your plan's website to find doctors, hospitals, labs, and pharmacies. Out-of-network services will cost more or may not be covered.

## -L-

### **Life Insurance**

An insurance plan that pays your beneficiary a lump sum if you die.

### **Long Term Disability Insurance**

Insurance that replaces a portion of your income if you are unable to work due to a debilitating illness, serious injury, or mental disorder. Long term disability generally starts after a 90-day waiting period.

## -M-

### **Mail Order**

A feature of a medical or prescription drug plan where medicines you take routinely can be delivered by mail in a 90-day supply.

## -O-

### **Open Enrollment**

The time of year when you can change the benefit plans you are enrolled in and the dependents you cover. Open enrollment is held one time each year. Outside of open enrollment, you can only make changes if you have certain events in your life, like getting married or adding a new baby or child in the family.

### **Out-of-Network**

Out-of-network providers (doctors, hospitals, labs, etc.) cost you more because they are not contracted with your plan and are not obligated to limit their maximum fees. Some plans, such as HMOs and EPOs, do not cover out-of-network services at all.

### **Out-of-Pocket Cost**

A healthcare expense you are responsible for paying with your own money, whether from your bank account, credit card, or from a health account such as an HSA, FSA or HRA.

### **Out-of-Pocket Maximum**

Protects you from big medical bills. Once costs "out of your own pocket" reach this amount, the plan pays 100% of most remaining eligible expenses for the rest of the plan year.

Family coverage may have an *aggregate* or *embedded* maximum. Aggregate means your family must meet the entire family out-of-pocket maximum before the plan pays 100% for any member. Embedded means the plan will cover 100% for an individual member as soon as they reach their individual maximum.

### **Outpatient Care**

Care from a hospital that doesn't require you to stay overnight.

## -P-

### **Participating Pharmacy**

A pharmacy that contracts with your medical or drug plan and will usually result in the lowest cost for prescription medications.

### **Plan Year**

A 12-month period of benefits coverage. The 12-month period may or may not be the same as the calendar year.

### **Preferred Drug**

Each health plan has a preferred drug list that includes prescription medicines based on an evaluation of effectiveness and cost. Another name for this list is a "formulary." The plan may charge more for non-preferred drugs or for brand name drugs that have generic versions. Drugs that are not on the preferred drug list may not be covered.

### **Preventive Care Services**

Routine healthcare visits that may include screenings, tests, check-ups, immunizations, and patient counseling to prevent illnesses, disease, or other health problems. Many preventive care services are fully covered. Check with your health plan in advance if you have questions about whether a preventive service is covered.

### **Primary Care Provider (PCP)**

The main doctor you consult for healthcare issues. Some medical plans require members to name a specific doctor as their PCP and require care and referrals to be directed or approved by that provider.

## -S-

### **Short Term Disability Insurance**

Insurance that replaces a portion of your income if you are temporarily unable to work due to surgery and recovery time, a prolonged illness or injury, or pregnancy issues and childbirth recovery.

## -T-

### **Telehealth / Telemedicine / Teledoc**

A virtual visit to a doctor using video chat on a computer, tablet or smartphone. Telehealth visits can be used for many common, non-serious illnesses and injuries and are available 24/7. Many health plans and medical groups provide telehealth services at no cost or for much less than an office visit.

## -U-

### **UCR (Usual, Customary, and Reasonable)**

The amount paid for a medical service in a geographic area based on what providers in the area usually charge for the same or similar medical service. The UCR amount sometimes is used to determine the allowed amount.

### **Urgent Care**

Care for an illness, injury or condition serious enough that care is needed right away, but not so severe it requires emergency room care. Treatment at an urgent care center generally costs much less than an emergency room visit.

## -V-

### **Vaccinations**

Treatment to prevent common illnesses such as flu, pneumonia, measles, polio, meningitis, shingles, and other diseases. Also called immunizations.

### **Voluntary Benefit**

An optional benefit plan offered by your employer for which you pay the entire premium, usually through payroll deduction.

# IMPORTANT PLAN INFORMATION

## HEALTH PLAN NOTICES

These notices must be provided to plan participants on an annual basis and are available in the Annual Notices document, located at [www.sausd.us/benefits](http://www.sausd.us/benefits)

- **Medicare Part D Notice:** Describes options to access prescription drug coverage for Medicare eligible individuals
- **Women's Health and Cancer Rights Act:** Describes benefits available to those that will or have undergone a mastectomy
- **Newborns' and Mothers' Health Protection Act:** Describes the rights of mother and newborn to stay in the hospital 48-96 hours after delivery
- **HIPAA Notice of Special Enrollment Rights:** Describes when you can enroll yourself and/or dependents in health coverage outside of open enrollment
- **HIPAA Notice of Privacy Practices:** Describes how health information about you may be used and disclosed
- **Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP):** Describes availability of premium assistance for Medicaid eligible dependents.
- **Notice of Choice of Providers:** Notifies you that your plan requires you to name a Primary Care Physician (PCP) or provides for you to select one
- **Michelle's Law:** Describes right to extend dependent medical coverage during student leaves

## PLAN DOCUMENTS

Important documents for our health plan and retirement plan are available [www.sausd.us/benefits](http://www.sausd.us/benefits). Paper copies of these documents and notices are available if requested. If you would like a paper copy, please contact the Plan Administrator.

### SUMMARY PLAN DESCRIPTIONS (SPD)

The legal document for describing benefits provided under the plan as well as plan rights and obligations to participants and beneficiaries.

### SUMMARY OF BENEFITS AND COVERAGE (SBC)

A document required by the Affordable Care Act (ACA) that presents benefit plan features in a standardized format. SBC documents are [www.sausd.us/benefits](http://www.sausd.us/benefits)

- Blue Shield Access+ HMO
- Blue Shield PPO
- Blue Shield Trio ACO HMO
- Kaiser Permanente HMO

### STATEMENT OF MATERIAL MODIFICATIONS

This enrollment guide constitutes a Summary of Material Modifications (SMM) to the Santa Ana Unified School District. It is meant to supplement and/or replace certain information in the SPD, so retain it for future reference along with your SPD. Please share these materials with your covered family members.



**benefits**